



# REPORT

## Animal Services Department

**TO:** Finance and Emergency Services Committee

**FROM:** Hilary Williams, Director Development Services, By-law and Animal Services and Emily Gerber, Supervisor Animal Services

**DATE:** February 3, 2025

**REPORT: AC-01-25 FILE NO.**

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**SUBJECT:** AC-01-25 Animal Services 2024 Year End Report

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### **BACKGROUND:**

**Please find attached the 2024 statistical report for Uxbridge-Scugog Animal Services for your review and consideration. Comparative figures from the previous year have been included for your reference.**

### **DISCUSSION:**

The following report outlines key trends and developments in shelter operations, including changes in intake and adoption rates, pet licensing sales, donation patterns, wildlife calls, after-hours assistance, and patrol activities.

- A significant finding from the statistical report is the notable increase in cat impoundments, which rose by 21%. However, this was accompanied by a 19% increase in adoptions, ensuring a steady intake and outflow of cats and kittens within the shelter.
- Annual pet license sales increased by 4% from 2023 to 2024. Staff implemented targeted marketing initiatives to highlight the benefits of pet licensing and will continue these efforts in 2025.

- As anticipated, total donation amounts decreased in 2024 following the exceptional \$1.1 million donation received in 2023. However, despite a decline in boarding fees, other donations remained consistent throughout the year.
- The number of wildlife-related calls decreased in 2024. While the total remains substantial, the 2023 figures were notably influenced by the Avian Flu outbreak, which impacted overall statistics.
- After-hours calls regarding animals in need of assistance increased by 33%. Officers assess each situation to determine whether an on-site response is required or if guidance and advice can be provided remotely.
- Patrol hours increased by 27%. With the shelter now fully staffed, officers have been able to extend patrols across both townships, enhancing public engagement, facilitating educational discussions, and monitoring for by-law infractions.

#### **ALIGNMENT TO STRATEGIC PRIORITIES:**

- Good Governance
- Vibrant and Growing Economy
- Collaboration and Partnerships
- Community Engagement
- Community Well-Being

#### **RECOMMENDATION**

THAT Report AC-01-25 of Hilary Williams, Director Development Services, By-law and Animal Services and Emily Gerber, Supervisor Animal Services received for information;

Respectfully Submitted by:

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Hilary Williams  
Director Development Services, By-law and Animal Services