



REPORT

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TO: Mayor and Members of Council
FROM: Kristina Bergeron, Manager of By-law Services
DATE: December 9, 2019
REPORT: BL-09/19 **FILE NO.**

SUBJECT: BY-LAW THIRD QUARTER REPORT 2019

BACKGROUND:

The attached table illustrates the By-law complaints received for the third quarter of 2019. The following information is outlined in the table:

- The total number of complaints received for each specific complaint category
- The total number of complaints received for each month
- The total number of cleared complaints
- The total number of complaints that remain “open”

Please note that Items marked as open remain under investigation, require further By-law action or are before Provincial and/or Superior Court.

The table also includes comparison charts illustrating the totals for parking infractions issued and complaints received in the third quarters of 2018 and 2019.

DISCUSSION:

The statistics for the third quarter of 2019 show an increase in parking infractions issued and a slight decrease in the total number of complaints received and investigated. The highest volume of complaints received are regarding matters concerning clean and clear, property standards, parking, signs, and zoning.

RECOMMENDATION

THAT Report BL-09/19 be received for information;

Respectfully Submitted by:

Kristina Bergeron
Manager of By-law Services